

FORD DPS6**NO REVERSE**

COMPLAINT: A 2012 Ford Focus equipped with the 2.0 Liter engine and the DPS6 (6DCT250) Automatically Shifted Manual Transmission has come into the shop for a clutch replacement.

After the new from Ford clutch assembly was installed, the vehicle now had a no reverse engagement condition with erratic forward shifts. It was also accompanied by noises coming from the clutch area. Code P287B "Clutch Fork "A" Calibration Not Learned" had also set.

A new TCM was installed with the same symptoms returning.

At this point in time a decision was made to remove the newly installed clutch assembly to see what may have gone wrong. When the original clutch assembly was placed on the bench next to the new clutch assembly, no difference could be seen.

The technician was of the opinion that something has to be wrong with the new clutch assembly. So, another was ordered from the Ford dealer using the VIN number just as was done the first time. When the second new clutch arrived (figure 1), it was placed side by side with the previous new clutch assembly (figure 2), and once again, no difference could be seen.

The second new clutch was installed and the clutch relearn procedure was performed. The vehicle now performed as it was designed with all previous operational and noise related complaints now gone.

CAUSE: The cause of all the complaints was due to the Ford parts person sending the incorrect clutch assembly for the vehicle being repaired.

The clutch assembly that was sent first was for a 2011 to 2019 Ford Fiesta with a 1.6 Liter engine instead of a clutch assembly for a 2016 to 2018 Ford Focus with a 2.0 Liter engine. These two clutch assemblies look the same out of the box but are obviously different in function.

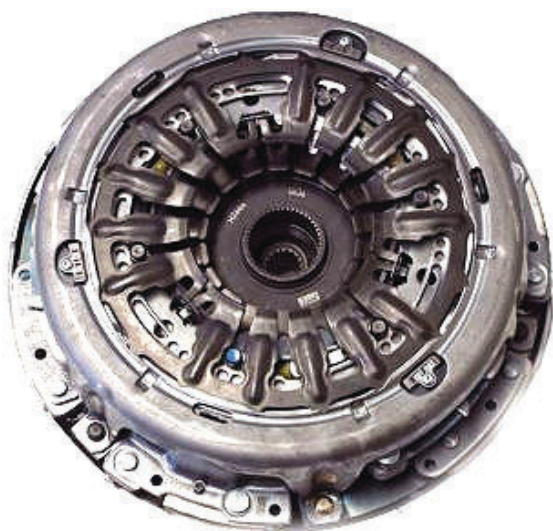
CORRECTION: Install the correct clutch assembly for the application being repaired.

SERVICE INFORMATION:

2016-2018 Ford Focus with 2.0 Liter Engine DPS6 Clutch Assembly.....F1FZ-7B546-B
2011-2019 Ford Fiesta with 1.6 Liter Engine DPS6 Clutch Assembly.....FA6Z-7B546-A

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FORD FOCUS F1FZ-7B546-B



TRANSMISSION SIDE



ENGINE SIDE

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Figure 1

FORD FIESTA FA6Z-7B546-A



TRANSMISSION SIDE



ENGINE SIDE

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Figure 2